

Disclaimer

Tyre Pressure Monitoring System TPMS

Biffs Detailing will not be held responsible for any damage caused during removal of tyre pressure sensors due to excessive corrosion or generally seized parts. If this happens, the customer will be notified and where possible Biffs Detailing will endeavour to source the correct part on behalf of the customer. Biffs Detailing do not cover the cost for purchasing new tyre pressure sensors, this will be added to the customer's bill. Biffs Detailing will ensure all bolt-in valves are tightened to the correct torque setting.

Some vehicles have a self-learning facility to code/recode removed or replaced tyre pressure sensors, whilst other vehicles need to be re-programmed through the vehicles dealership. Customers must make their own arrangements for coding or recoding any tyre pressure sensors.

Alloy Wheel Repair

Alloys wheels that are of very poor condition may incur additional charges. Photographic evidence will be provided. If a alloy wheel has cracks, or splits, we will advise the customer in our opinion if this can be safely mended with welds. If a alloy wheel has a bend or buckle again we will advise the customer in our opinion if this can be straightened and re-balanced safely. We do not offer any warranty or guarantee for these repairs. We advise that in these circumstances customers should replace with a new alloy wheel. Therefore, any safety repair work is at the customers own risk, and additional charges may apply. Biffs Detailing also reserve the right to refuse to complete the refurbishment on safety ethics.

Colour Matching

When applying a painted finish and lacquer or powder coat colour to a wheel we will endeavour to colour match as close as possible to the customers request or to the other wheels. An exact match may not always be possible and the finished result will be subjective. To avoid this, we strongly recommend all four wheels are painted and lacquered or powder coated at the same time.

Customers should be aware that some high gloss finishes show blemishes more easily. Should a customer request a 'show wheel' or 'blemish free as new wheel' additional charges will apply, calculated on extra labour and materials.

Diamond Cut Alloys

Some Alloys may not be suitable for Diamond cutting, as they may be up to wheels tolerance if they have been previously diamond cut or repaired, if the damage is excessive the repair would take too much material from the wheel and weaken it so not suitable for the diamond cutting machine capability. Biffs detailing will not be able to determine this until inspecting the alloy.

The diamond cutting process of removing layers of metal with a CNC machine. each alloy has a limited number of times damage can be removed or limited material to work with, Diamond cutting will change the profile of the alloy the more cuts that are made. We will advise a customer if the cutting depth proves to be to low, or if the alloy is not made of the correct materials or OEM quality to be diamond cut. Biffs detailing accepts no responsibility for any imperfections in the alloys after diamond cutting.

Split Rims

Biffs Detailing recommends that all split rims are replaced with new bolts and valves. We recommend customers themselves, have the tyres, bolts and valves removed before we collect the alloys to be refurbished. If the customer prefers for Biffs Detailing to remove tyres, bolts and valves, they must be aware we accept no responsibility for damage to the tyres, bolts and valves. During the process of refurbishment, there is a strong possibility that bolts may be seized or damaged and therefore be unavoidably damaged when removing them. In this case the customer will be informed and charged for replacement new bolts or valves.

Locking Wheel Nuts

ALL VEHICLES MUST BE SUPPLIED WITH THE LOCKING WHEEL NUT.

Biffs Detailing will not be held responsible for any damage to locking wheel nuts or bolts. On the rare occasion any damage occurs during the removal or refitting of previous over-tightened nuts and bolts. This includes locking wheel nuts and bolts. Biffs Detailing will endeavour to remove damaged items. Any additional parts and time will be charged to the customer accordingly. Biffs Detailing tighten all wheel nuts and bolts to the correct torque setting. Which are supplied by the vehicle manufacturer. Due to the bedding in process we advise all customers to RE-CHECK AND TIGHTEN all wheel's bolts after approximately 50-100miles.

Where an Alloy is fitted to a vehicle with a spacer, Biffs Detailing can't accept any liability for the correct fitting of the wheel, due to the uncertainty of the suitability of the supplied bolt lengths, bolt condition and required torque setting. Fitting an alloy wheel with a spacer is entirely at the customers own risk. We would recommend the customer makes their own arrangement for re-fitting of the alloy wheel with a spacer.

Re fitting of Tyres and Valves

Biffs Detailing reserves the right not to re-fit damaged, part-worn, dangerous or illegal tyres. On the rare occasion, where a tyre is damaged removing or refitting, Biffs Detailing do not take any responsibility for this and a replacement tyre will be at the customers cost.

Biffs Detailing supply and fit new rubber valves on all alloys that have had their tyre removed. Any other valves such as metal, custom made, hidden, small rubber valves, classic valves, and chromed sleeved, Biffs Detailing recommend the customer make their own arrangement for removing and replacing tyres and valves.

Jacking and Axle Stands

Where a customer's vehicle is jacked up or put on axle stands while alloys are being worked on, Biffs Detailing will place jacks and axle stands at the manufactures recommendation jacking point on the vehicle. Biffs Detailing will not be responsible for any damage to vehicle, surroundings or persons that may occur while a vehicle is on jacks or axle stands. We strongly advise against, opening or closing the doors on a vehicle including boots and bonnets, while on jacks or axle stands. DO NOT ALLOW ANY PERSON OR CHILD to enter the vehicle in any way, or climb in or out or under the vehicle, while on jacks or axle stands. As this could unbalance the vehicle CAUSING RISK TO LIFE and damage to the vehicle. Biffs Detailing also warns customers NOT TO ATTEMPT TO MOVE THE VEHICLE IN ANYWAY while on jacks or axle stands.

Unforeseen Issues

Please be advised, any unforeseen issues can affect the overall finish to the alloy wheel. Although we aim to produce the best finish possible, this is limited to the condition of the wheel. This includes hidden cracks, excessive corrosion, poor quality casting, buckles, previous poor repairs and previous excessive diamond cutting. These problems may only become apparent after the alloys have been stripped of the current paint or powder coating layers. In these instances, customers will be advised in advance of any further work to rectify any issues, along with photographic evidence where possible. Extensive damage may have to be rectified by welding and re straighten which will incur additional costs and time. Customer will be made aware of this before any work is then carried out. Ethically, a repair must be undertaken for vehicle safety. Biffs Detailing do not offer any warranty or guarantee on any repair or work carried out. Biffs detailing accepts no responsibility for any unforeseen issues and is entirely at the customers own risk. **Please be aware that we will not repair wheels that we feel will be unsafe, seriously damaged or the wheels structural integrity is compromised.**

Biffs Detailing has full liability insurance, our indemnities will cover your vehicle while in our care. we do not accept and responsibility for alloys that are stolen as a result of a break in, burglary or vehicle theft. We do not leave alloys in a vehicle over night and we have installed extra dead locks on vehicles and keep signage to a minimal.

If any transporting damage occurs to customers alloys, Biffs Detailing will cover the cost of repair. Once the alloys wheels are safely fitted to your vehicle, all customers must be fully covered by their own insurance.

Biffs Detailing accepts no responsibility for goods or personal belonging left in the vehicle.